Compass Payments

CompassPay is here!

When there is an excursion, what will happen?

Parents will receive an email with details of the upcoming excursion or "event". Parents will then have to log into Compass to complete payment and consent, or for families with CSEF – consent. (You don't have to update your details – this information is already within the system.)

What type of card can I use?

Credit or debit Mastercard or Visa cards are able to be used in CompassPay.

Will you receive confirmation of payment?

<u>YES</u>. You must have a valid registered email address in Compass and you will receive an email confirmation that your payment was processed.

What if I can't remember a transaction that appears on my statement?

Transactions will appear on your statement as 'COMPASSPAY.COM'.

If you are unsure what a payment is for:

- Log in to Compass and go to the My Payments tab (under Tools menu); OR
- Go to www.compasspay.com and enter the basic details of the transaction/credit card.

Can I use my CSEF in CompassPay?

YES. You will be able to complete consent on CompassPay and the CSEF will then be processed.



